

Firewall Requirements (K12 Edition)

Last updated on April 13, 2026

Overview

To use the CrisisGo app and related features within your organization network, the outgoing traffic from your network to the IP addresses, corresponding domain names, and third-party services listed in this section must be allowed.

IP Addresses

Please make sure **all the required** IP addresses and ports are permitted within all your network security appliances, including router, firewall, etc.

Category	IP Address	Protocol: Port	Description
REQUIRED	34.200.34.240 34.199.19.160	TCP:443 Please also whitelist the Jabber/XMPP or Google Talk application in your firewall if applicable.	CrisisGo real-time app communication traffic based on XMPP.
REQUIRED	75.2.42.231 99.83.198.240	TCP:443	HTTPS traffic.
OPTIONAL	34.203.128.210 34.204.58.228	TCP: 5222 Please also whitelist the Jabber/XMPP or Google Talk application in your firewall if applicable.	If your organization needs to use Safe2SpeakUp app, please whitelist. Safe2SpeakUp real-time app communication traffic based on XMPP.

Domain Names

Please make sure **all the required** Domain Names / URLs are permitted within all your network security appliances, including router, firewall, etc, and allow feature-specific Domain Names / URLs as needed.

Category	Product / Feature	Domain Name / URL	Description
REQUIRED	CrisisGo Platform	• https://icontrol.crisisgo.net • https://crisisgo.net • https://http-login.crisisgoapps.com • https://http-server-11400002.crisisgo.net • https://forgotpassword.crisisgo.com • https://integration.crisisgo.net • https://saml.crisisgo.net • https://signup.org.crisisgo.net • https://capi.crisisgo.net • https://sapi.crisisgo.net • https://webapp.crisisgo.net • https://url.crisisgo.net • https://wss.crisisgo.net	CrisisGo Platform's basic domain names and URLs are required to be whitelisted.
RECOMMENDED	CrisisGo Platform	• *.crisisgo.net • *.crisisgo.com • *.crisisgoapps.com	It is highly recommended to whitelist all the subdomains for the above basic domain names.
OPTIONAL	Safe2SpeakUp App	• https://http-login.safe2speakup.com • https://safe2speakup.com • https://forgotpassword.safe2speakup.com	If your organization needs to use Safe2SpeakUp app, please whitelist.
OPTIONAL	Threat Assessment	• https://assessment.crisisgo.net	If your organization needs to use these features, please whitelist as needed.
OPTIONAL	Safety iPass, Report	• https://report.crisisgo.net	

Category	Product / Feature	Domain Name / URL	Description
OPTIONAL	Safety CheckIn	- https://report.crisisgo.net - https://checkin.crisisgo.net - https://checkin-admin.crisisgo.net	

Third-Party Services

CrisisGo uses some third-party services (e.g. Amazon S3), so you will also need to whitelist those services, IP addresses, and domains for the respective features to function well.

Category	Product / Feature	Service	Description
REQUIRED	CrisisGo Offline Messages for iOS and Mac.	Apple Push Notification Service (APNs)	CrisisGo uses the APNs to push offline notifications to the user when the CrisisGo app is offline on their iOS and Mac devices. Please follow Apple's instruction to whitelist its ports and hosts APNs Required Ports and Hosts
REQUIRED	CrisisGo Offline Messages for Android.	Google Firebase Cloud Messaging (FCM)	CrisisGo uses the FCM to push offline notifications to the user when the CrisisGo app is offline on their Android devices. Please follow Google's instruction to whitelist its ports and hosts FCM Ports and Your Firewall
OPTIONAL	CrisisGo videos in Safety Awareness, Training Center, and Safety News.	Amazon S3	CrisisGo uses Amazon S3 to store our video files used in Training Center, Safety News, etc. If your organization needs to use these features, please whitelist the Amazon S3 domain s3.amazonaws.com, port 443. If you are implementing IP-based firewall rules, you can get the IP address ranges used by Amazon S3 here How can I find the IP address ranges used by Amazon S3?